

3. Was our customer service provided to you in a timely manner?
YES SOMEWHAT NO (please explain below)

4. Was our customer service provided to you in a helpful manner?
YES SOMEWHAT NO (please explain below)

5. Did you have any problems accessing our goods and services?
YES SOMEWHAT NO (please explain below)

6. Please add any other comments you may have:

7. Contact information (optional)*:

Policy

1 – 01 Accessibility Standard for Customer Services

***Please note:** The information collected will be utilized and stored in compliance with the PIPEDA **Personal Information Protection and Electronic Documents Act, 2005**. For information on the Act, please visit: http://www.priv.gc.ca/information/guide_e.cfm